

Terms & Conditions

Booking Fee

- ★ Booking fees are non-refundable once booking is confirmed, even in cases of cancellation from the client's side at a later date. Booking fees will only be refunded in case cancellation occurs from our side.

Payment

- ★ The non-refundable booking fee of £50 will be taken at time of booking individual treatments or half price in case of booking multiple session / specialised packages. These will be subtracted from the total treatment price.
- ★ The remaining balance for individually sessions booked of standard treatments / specialised packages is due on the appointment day before any procedures commence.
- ★ The remaining balance for multiple sessions booked of standard treatments / specialised packages is due to be paid immediately after the first treatment session is completed.
- ★ Failing to abide by mentioned payment terms may lead to cease of further treatment and/or loss of deposit.
- ★ For Discount T & C, refer to the separate T & C under the Pricing Section that apply in addition to these.

Medical History

- ★ During consultation, your medical history will be reviewed for possible contraindications.
- ★ Honesty is crucial, and discussion about medication effects with the provider or GP is encouraged.
- ★ Clients must disclose any known allergies or sensitivities to products used during treatments. The clinic is not liable for adverse reactions due to undisclosed allergies.

Over 18's Policy

- ★ Strictly for individuals aged 18 and above; photo ID maybe required when in doubt.
- ★ Treatment refusal and/or loss of booking fee / deposit may occur if age or identity cannot be verified.

Clinic Rules

- ★ Timeliness is essential; a 15-minute grace period is granted, beyond which rescheduling may occur.
- ★ Arrive alone; children are not allowed on the premises.

Dermal Filler

- ★ Dermal filler is neither saved nor shared; unused filler is not stored and is disposed of. Prices reflect the treatment performed.

Cancellation Policy

- ★ Rescheduling is allowed up to one week before the appointment, with the booking fee transferred once.
- ★ Cancelling at any time results in forfeiture of the booking fee.

Treatment Suitability

- ★ Our practitioners reserve the right to refuse treatment if they deem it unsuitable for the client based on medical history, skin condition, or other factors.

Consent and Photographs

- ★ Clients may be required to provide consent for photographs to be taken before and after treatment for documentation and promotional purposes.

Treatment Results

- ★ While every effort is made to achieve desired results, individual responses to treatments may vary. We cannot guarantee specific outcomes, and results may depend on factors such as age, skin type, lifestyle, etc.

Aftercare and Follow-Up

- ★ Clients are responsible for following post-treatment care instructions provided by the clinic. Follow-up appointments may be recommended to assess results and address any concerns.

Confidentiality

- ★ Client confidentiality is paramount. Personal information and medical history shared during consultations and treatments will be kept strictly confidential in accordance with data protection laws.

Emergency Situations

- ★ In the event of a medical emergency during treatment, appropriate action will be taken to ensure the client's safety. This may include contacting emergency services and informing the provided emergency contact.

Liability

- ★ You acknowledge that aesthetic treatments are elective procedures and there are inherent risks associated with them. These risks may include, but are not limited to, infection, reaction, scarring, bruising, swelling, asymmetry, temporary or permanent nerve damage, and dissatisfaction with the outcome. The clinic and its staff are not liable for any injuries, damages, or losses incurred during or as a result of treatments. Informed consent will be taken prior to any treatment.
- ★ Choosing to accept treatment means you have understood the mentioned T&C and chose to abide by them.

Dispute Resolution

- ★ Any disputes or disagreements will be resolved through mediation or arbitration, with the aim of reaching an amicable solution for all parties involved.

Governing Law

- ★ These terms and conditions are governed by the laws of England and Wales, and any legal disputes (whether it be contractual or non-contractual) will be resolved within the jurisdiction of the courts of England and Wales.

Modification of Terms

- ★ We reserve the right to modify the terms and conditions at any time without prior notice.